

## How we are getting ready to bounce back: A new kind of dentistry

Dear colleague,

With an absence of clear guidelines during this difficult time, just like you, we've been looking, listening, researching and making decisions about changes we are going to make for our phased return to work. We don't claim to have all the answers but we thought you might be interested to see what measures we are taking at Devonshire House and understand our rationale.

### Our Buildings

As with all practices, we have several communal spaces and have particularly reviewed these areas to ensure we provide adequate protection for both staff and patients. The reception areas at both sites are being modified to accommodate clear protective screens at the desks, and staff changing areas have been extended to adhere to social distancing rules and house an increased volume of uniform. No doubt there will be more amendments to come as we get used to the practicality of working in these modified areas and we look forward to adapting plans as we progress.

### New Equipment and PPE

With safety being paramount for us all, we are installing air filters and extra oral suction ducts in the surgeries to ensure a clean and healthy work environment to minimise the transmission risk of COVID-19 via aerosol procedures. As shared by many industries, one of our greatest worries has been to source enough of the correct PPE so that we are ready to bounce back once given the go ahead. We are now confident that over the coming weeks, we will have sufficient supplies for a gradual return to work and we will continue to research and source the highest standard of masks and protective wear.

**[Click through to our webpage](#)** to see what we've been up to in preparation of reopening. Plus there are some contact details of PPE suppliers which may be of use to you.

- [Getting the buildings ready](#)
- [Sourcing new equipment and PPE](#)

### Timescales

Like you, we can't say exactly when we will be able to reopen and are awaiting further guidance from the Government and the dental profession. However, we are planning a cautious, phased return to work starting as soon as we are allowed to, so that in teams, we can treat our growing number of emergencies.

Meanwhile, we are testing our new techniques, making improvements and continuing to provide our patients with emergency dental advice by phone. We

are excited to be able to use this unique time as an opportunity to automate more of our systems and explore different technology to offer the latest top notch customer service to our patients.

Two documents have been of great use to us over the last few weeks in helping plan the finer points of our return. As we have found them so beneficial, we would like to share them with you in case you haven't already seen them.

**[Return to work toolkit by the American Dental Association](#)**

**[Protocol to reopen your practice by Pandora Dental](#)**

Please feel free to get in touch with us if you would like to discuss any issues and we look forward to joining you in the adventure of "a new normal" in Dentistry.

Stay safe

Julian, Ian, Wail and Cyrus  
The Devonshire House Partners

[Visit our webpage](#)

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