

## Thank you for your patience

Dear Sally,

On behalf of our team of Specialist Dentists and Hygienists, we would like to express our sincere apologies that we are currently unable to treat your patients as quickly as we would like to. The increased patient demand that we are all experiencing coupled with longer appointment times to accommodate Covid protocols, means that patients are waiting longer than normal to see us.

We can assure you that we are working as hard as possible to address this situation and plans are already in place to increase our surgery capacity in the near future.

We thank you for your patience and for bearing with us during this difficult time. Sending you and your colleagues our very best wishes.



Julian, Ian, Wail and Cyrus Clinical Directors and Specialist Dentists

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