

An update on our protocols to keep you safe during your visit

Following the latest guidance issued within the Healthcare Profession, we are pleased to let you know that we are now able to remove some of the additional procedures and protocols we introduced during the pandemic to ensure your safety.

Changes at Devonshire House

From 1st July we will no longer be taking your temperature on arrival or asking you to wear a mask whilst at the practice. However, if you do wish to continue to wear a mask, we will have them available at both of our practices.

In addition, we will no longer be charging an additional fee for an aerosol generating procedure, as our team will be reducing the amount of plastic disposable PPE they use and wear.

Continuing to provide a high standard of safe dentistry

We will carry on implementing hand hygiene measures and air filtration throughout the surgeries as they prove to be the most effective elements of our safety protocols. Furthermore, we will continue to monitor local COVID-19 infection rates and reserve the right to reinstate the wearing of masks at Devonshire House if infection rates should rise.

If you suspect you have symptoms of COVID-19 or are unwell for any reason, we kindly ask you to reschedule your appointment.



Thank you from us all

We would like to say thank you to all of our patients for continuing to be so kind to our staff. We appreciate that you are still waiting longer than normal to see us for treatment. This is because we are still working to accommodate the huge backlog of appointments caused by the practice closure during the pandemic. We are working hard to address this situation by increasing the length of our day to offer more appointments and by building two garden surgeries to extend our appointment capacity.

We understand that waiting longer than usual for an appointment can be frustrating and would like to thank you for continuing to treat our team with respect. Looking after our team whilst providing you with the best possible service is of paramount importance to us.

Thanking you for your patience and for bearing with us, our very best wishes.

The Team at Devonshire House