

## An update on our protocols

Dear Clinicians,

Following the latest guidance, we are pleased to let you know that we are now able to remove some of the additional procedures and protocols that we introduced in response to Covid-19.

From 1st July we will no longer be asking patients to wear a mask whilst in the practice, nor taking their temperature on arrival, and we will also be reducing our use of disposable plastic PPE. These changes allow us to no longer be charging an additional fee for an AGP, as our team will be reducing the amount of plastic disposable PPE they use and wear.

### Continuing to provide a high standard of safe dentistry

We will carry on implementing hand hygiene measures and air filtration throughout the surgeries as they prove to be the most effective elements of our safety protocols. Furthermore, we will continue to monitor local COVID-19 infection rates and will reinstate the wearing of masks at Devonshire House if infection rates rise.



### Thank you from us all

We would like to say thank you to you and your team for continuing to be understanding to our staff. We appreciate that as referring dentists, your patients are still waiting longer than normal to see us for treatment. This is because we are still working to accommodate the huge backlog of appointments caused by the practice closure during the pandemic. We are working hard to address this situation by increasing the length of our day to offer more appointments and by building two garden surgeries to extend our appointment capacity.

We understand that it can be frustrating to wait longer than usual for an appointment and would like to thank you for continuing to treat our team with respect. Looking after our team whilst providing you and your patients with the best possible service is of paramount importance to us.

Thanking you for your patience and for bearing with us, our very best wishes.

*The Team at Devonshire House*

Devonshire House Dental Practice

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